

Covid-19 Statement

Following the latest Welsh Government update on Friday 19th of June, we are expecting that self catering holiday accommodation will be allowed to re-open to guests from the 13th of July. However we are still waiting for clarification as to whether our main house can re-open, as this would mean possibly accommodating groups from more than one household. Do call us on (01341) 250294 or email us at cottages@pentrebach.com for up to date information.

We are acting in line with the cleaning protocols for self catering properties issued in June 2020 and approved by the Wales Tourism Alliance, Visit Wales and The Wales Association of Self Catering Operators. We will be undertaking a deep clean and disinfection of our properties in between every booking. Guests will be supplied with a checklist of what we have cleaned on arrival. In order to carry out these strict protocols we have had to change the arrival time to 5pm and the departure time to 9.30am.

Unfortunately we will not be able to greet and welcome guests as before on arrival but all necessary information will be available to guests before arrival. Please be assured that we are working hard behind the scenes to ensure that we continue to provide the holiday experience which guests have come to enjoy and expect at Pentre Bach Holiday Cottages.